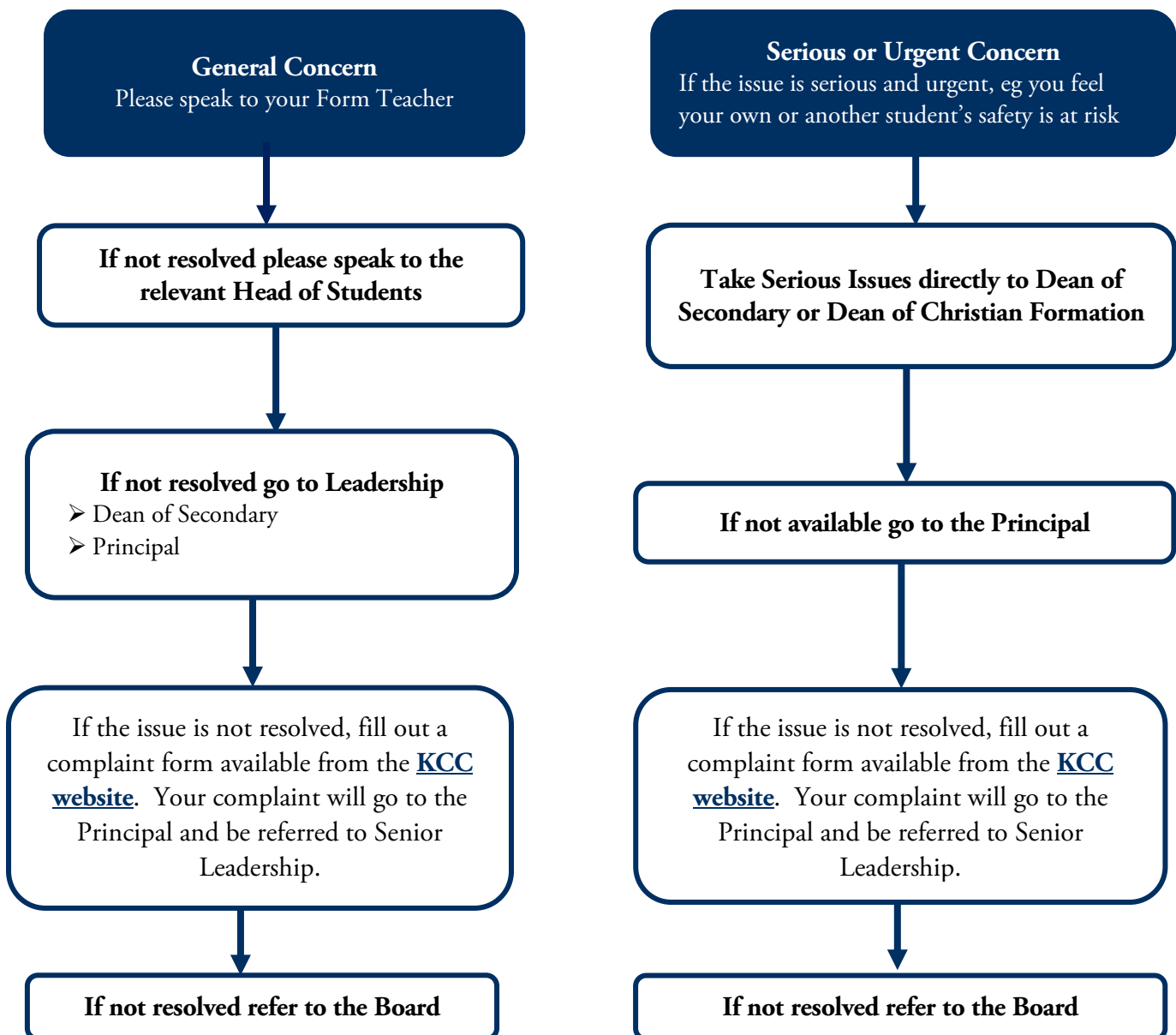


COMPLAINTS PROCESS (SECONDARY STUDENT)

CLICK HERE
to view **Tips for**
making a complaint

If you want to make
an online complaint
CLICK HERE

If you have a concern we recommend you follow these procedures to achieve the best outcomes. You can talk to whomever you feel most comfortable to help you with your concern or complaint. It is also okay to ask a friend or parent to help. You can contact staff at the College by phone, in person or by email. Our full Complaints Handling Policy is on the College Website



Expectations:

Confidentiality is maintained, to the extent that it is consistent with legislative requirements and other principles outlined in our policies.

You will have access to support eg chaplain, psychologist

To be informed of the outcome of your complaint